

November 17, 2009 Via E-Filing

Mr. Charles L.A. Terreni, Chief Clerk South Carolina Public Service Commission Synergy Business Park, Saluda Building 101 Executive Center Drive, Suite 100 Columbia, SC 29210

RE: Tariff Revision filed on behalf of Network Communications International Corp. a/k/a 1800Call4Less

Dear Mr. Terreni:

Enclosed for filing please find the attached revised tariffs pages filed on behalf Network Communications International Corp. a/k/a 1800Call4Less. The company respectfully requests an effective date of November 23, 2009. This filing is being filed through South Carolina's Electronic Filing System.

### The following pages are included with this filing:

1 <sup>st</sup> Rev Page 2	Updates Check Sheet
1st Rev Page 19	Adds Contract language
1st Rev Page 23	Revises, deletes and adds additional option for Operator Services usage rates
1st Rev Page 24	Revises text and increases Operator Services per call charges
1st Rev Page 26	Revises text
Original Page 27.1	Adds Institutional Operator Assisted Calling description
1st Rev Page 28	Relocates text to page 28.1
Original Page 28.1	Adds additional option for Institutional Collect Operator Service rates and charges
1st Rev Page 29	Revises text
1st Rev Page 30	Relocates text to page 30.3 & adds additional option for Institutional Prepaid Collect rates and charges
Original Page 30.1	Adds Institutional Prepaid Debit Service description
Original Page 30.2	Adds Institutional Prepaid Debit Service rates and charges
Original Page 30.3	Relocation of text from page 30

November 17, 2009 Mr. Charles L.A. Terreni, Chief Clerk South Carolina Public Service Commission

Page 2 of 2

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter, and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3004 or <a href="mailto:rnorton@tminc.com">rnorton@tminc.com</a>.

Sincerely,

Robin Noton

Robin Norton

Consultant to Network Communications International Corp.

RN/lm

cc:

Stephanie Jackson - NCIC

file:

NCIC - SC

tms:

### **CHECK SHEET**

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this Sheet.

PAGE	REVISION		PAGE	REVISION	
1	Original		26	1 <sup>st</sup> Rev.	*
2	1 <sup>st</sup> Rev.	*	27	Original	
3	Original		27.1	Original	*
4	Original		28	1 <sup>st</sup> Rev.	*
5	Original		28.1	Original	*
6	Original		29	1 <sup>st</sup> Rev.	*
7	Original		30	1 <sup>st</sup> Rev.	*
8	Original		30.1	Original	*
9	Original		30.2	Original	*
10	Original		30.3	Original	*
11	Original				
12	Original				
13	Original				
14	Original				
15	Original				
16	Original				
17	Original				
18	Original				
19	1 <sup>st</sup> Rev.	*			
20	Original				
21	Original				
22	Original				
23	1 <sup>st</sup> Rev.	*			
24	1 <sup>st</sup> Rev.	*			
25	Original				

<sup>\* -</sup> indicates those pages included with this filing

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### **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### 2.19 Customer Liability for Unauthorized Use of the Network, (Cont'd.)

### 2.19.2 Liability for Unauthorized Use

- (A) Except as provided for elsewhere in this tariff, the Customer is responsible for payment of all charges for Services provided under this tariff. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- (B) The Customer is liable for all costs incurred as a result of unauthorized use of the network, including Service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages. The Company will take reasonable steps, upon verbal or written notification that fraud has occurred, or is believed to have occurred, to assist the customer in identifying the nature and/or source of the fraud, and in terminating the fraudulent use of the Customer=s service. The Company will also assist the Customer in facilitating changes in phone numbers, and assist the Customer in identifying the perpetrator(s) of the fraud for purposes of purposes of pursuing civil remedies.

### 2.19.3 Liability for Credit Card Fraud

The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Credit Card. The liability of the Customer for unauthorized use of the network by Credit Card fraud may be limited by state or federal law, and the Customer shall seek indemnification from the organization or company issuing such card for unauthorized use thereof.

### 2.20 Contracts

(N)

Service is offered on a contractual basis to meet specialized requirements of aggregator locations. The terms of each contract shall be mutually agreed upon between the aggregator and the Company.

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# SECTION 3.0 – OPERATOR ASSISTED SERVICES, (CONT'D.)

## 3.5 Operator Services

3.5.1	Inter/IntraLATA Per Minute Usage Rates			<b>(T)</b>	
					(D)
	Option	<u>11</u> :	All calls are billed in obilling purposes, of on	one (1) minute increments after an initial period, for the (1) minute.	(N)
	Option	<u>12</u> :	All calls are billed in obilling purposes, of the	one (1) minute increments after an initial period, for ree (3) minutes.	   (N)
	<b>A.</b>	Plan A	<b>L</b>		(T)
		Per Mi	nute Rate:	\$0.35	(D) (D)
	В.	Plan B	<b>3</b>		<b>(T)</b>
		Per Mi	nute Rate:	\$0.85	(D) (D)
	C.	Plan C			(N)
		Per Mi	nute Rate:	\$1.05	(N)

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# SECTION 3.0 – OPERATOR ASSISTED SERVICES, (CONT'D.)

## 3.5 Operator Services, (Cont'd.)

# 3.5.2 Inter/IntraLATA Per Call Service Charges

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## (A) Per Call Service Charges

1	~	п
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	Billed to LEC	Billed to Credit Card
Customer Dialed Calling Card		
Automated	\$1.75	\$4.99
Operator Assisted	\$5.50	\$7.50
Operator Must Assist	\$1.75	\$4.99
Operator Dialed Calling Card Station	\$5.50	\$7.50
	Automated	Operator Assisted
Operator Station		
Collect	\$6.99 (I)	\$8.50 (I)
Billed to Third Party	\$7.99 (I)	\$10.99 ( <b>I</b> )
Person-to-Person		\$13.50 (I)

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### SECTION 3.0 – OPERATOR ASSISTED SERVICES, (CONT'D.)

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## 3.8 Miscellaneous Charges

### 3.8.1 Non-Subscriber Service Charge

A Service charge is applicable to intrastate Operator Station, Person-to-Person or Real Time rated calls billed to all lines which are presubscribed to an interexchange carrier other than NCIC, or not presubscribed to any interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to calls from points throughout the United States.

The Non-Subscriber Service Charge does not apply to calling card calls, intraLATA calls, conference calls, calls to Directory Assistance, toll free or 900 telephone numbers, Ship-to-Shore service or Telecommunications Relay Service, calls originated from cellular phones; Customers with disabilities and calls billed to all lines which have discontinued presubscription to NCIC but for whom an active billing record still exists in NCIC's billing system.

Non-Subscriber Service Charge per call:

\$2.50

### 3.8.2 Location Fee

A fee may be imposed in addition to the rates and charges selected by the Aggregator. The combination of service charges, usage charges and Location Fee may be limited by the Company to comply with FCC rules and orders or to insure that the resulting rates and charges are just and reasonable as determined by the Company.

Maximum Location Fee:

\$1.00 per completed call

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(N)

### SECTION 4 – INSTITUTIONAL CALLING SERVICES

### 4.0 Institutional Operator Assisted Calling

Institutional operator assisted service allows Inmates to place operator assisted calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance.

A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided at correctional facilities, the following special conditions apply:

- (A) Calls to "900", "976" or other pay-per-call services are blocked by the Company.
- (B) At the request of the Institution, the Company may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- (C) At the request of the Institution, the Company may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- (D) At the request of the Institution, the Company may block Inmate access to specific telephone numbers.
- (E) Availability of the Company's services may be restricted by the Institution to certain hours and/or days of the week.
- (F) At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning the Company's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- (G) At the request of the Institution, the Company may impose time limits on local and long distance calls placed using its services.
- (H) At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.
- (I) Calls terminating to wireless numbers will be rated at the applicable intraLATA toll rate.

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### 4.1 Institutional Collect Operator Service

### 4.1.1 Description

The Company provides Institutional Automated Collect Operator Service to inmates of confinement facilities. Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call. A per-call service charge applies to each call.

Institutional Collect Operator Service allows inmates to make collect calls to terminating locations anywhere within in the state. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated.

Use of the collect calling service is subject to the rules and regulations of the Commission and the institution's administrative restrictions.



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<sup>\*</sup> Certain material previously found on this page can now be found on Page 28.1

# 4.1 Institutional Collect Operator Service, (Cont'd.)

Insut	utionar	Contect	perator service, (Cont u.)			
4.1.2	Instit	Institutional Collect Operator Service Rates and Charges				
	<u>Optio</u>	<u>n 1</u> :	All calls are billed in one (1) minute increment billing purposes, of one (1) minute.	ats after an initial period, for	(N)	
	Option 2:		All calls are billed in one (1) minute increment billing purposes, of three (3) minutes	ats after an initial period, for	   (N)	
	A.	Plan A			(N)	
		1.	Local Rates and Charges		(M)	
			Per Minute Usage Rate	\$0.33		
			Operator Station Collect Service Charge	\$2.50		
		2.	Intra/InterLATA Rates and Charges			
			Per Minute Usage Rate	\$0.85	ļ	
			Operator Station Collect Service Charge	\$5.99	(M)	
	В.	Plan B			(N)	
		1.	Rates and Charges			
			Per Minute Usage Rate	\$1.05		
			Operator Station Collect Service Charge	\$6.99		

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<sup>\*</sup> Certain material on this page previously appeared on Page 28.

## 4.2 Institutional Prepaid Collect Service

### 4.2.1 Description

Institutional Prepaid Collect Service provides an alternative payment arrangement for inmates in Confinement Institutions. This service enables end users to receive calls originating from confined persons and who cannot or who do not wish to have such calls billed through their own local exchange service provider.

With Institutional Prepaid Collect Service, a prepaid account is set up by the Company for the Customer who receives collect calls from an inmate in a confinement facility. Once an account is established, all collect calls from the confinement facility to the telephone number associated with the prepaid collect account are automatically processed as prepaid collect. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2. The Company does not engage in direct monetary transactions with the inmate.

Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call. Customers are responsible for contacting the Company's Customer Service Department to obtain the Available Usage Balance remaining in the Prepaid Collect Account.

Payment for Institutional Prepaid Calling Services and any Available Usage in the Prepaid Account is refundable upon request by the called party. The Available Usage Balance expires three months from the date of the last call or any other activity takes place on the prepaid account. No refunds of unused balances will be issued after the expiration date.

Institutional Prepaid Collect Service is available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Institutional Prepaid Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis. Prepaid accounts may be replenished; the minimum initial deposit or replenishment amount is \$25.00; the maximum replenishment permitted is \$1000.

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(N) (M)

(M)

## SECTION 4 – INSTITUTIONAL CALLING SERVICES, (CONT'D.)

#### 4.2 Institutional Prepaid Collect Service, (Cont'd.)

#### 4.2.2 **Institutional Prepaid Collect Service Rates and Charges**

Option 1:	All calls are billed in one (1) minute increments after an initial period, for	(N)
	billing purposes, of one (1) minute.	
		1

All calls are billed in one (1) minute increments after an initial period, for Option 2: billing purposes, of three (3) minutes.

#### A. Plan A

#### 1. **Local Rates and Charges**

Per Minute Usage Rate	\$0.33
Operator Station Collect Service Charge	\$2.50

#### 2. Intra/InterLATA Rates and Charges

Per Minute Usage Rate	\$0.85
Operator Station Collect Service Charge	\$5.99

#### В. Plan B

#### 1. **Rates and Charges**

Per Minute Usage Rate	\$1.05
Operator Station Collect Service Charge	\$6.99

\* Certain material previously found on this page can now be found on Page 30.3.

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### 4.3 Institutional Prepaid Debit Service

# (N)

## 4.3.1 Description

Institutional prepaid debit service allows an inmate to purchase a card or deposit funds into an account. Debit cards or Debit accounts may be funded in any amount subject to the requirements or restrictions of the Confinement Institution. To place a call, the inmate enters a specified Personal Identification Number (PIN) and dials the desired telephone number.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account following completion of the call and after it is rated.

Refunds of remaining balances in a Debit Card or Debit Account are refundable by the commissary upon request, typically after release of the inmate from the Institution. The Available Usage Balance expires three months from the date the last call is made on the account or card. No refunds of unused balances will be issued after the expiration date.

(N)

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### 4.3 Institutional Prepaid Debit Service, (Cont'd.)

(N)

### 4.3.2 Prepaid Debit Rates and Charges

Option 1:

All calls are billed in one (1) minute increments after an initial period, for

billing purposes, of one (1) minute.

**Option 2:** 

All calls are billed in one (1) minute increments after an initial period, for

billing purposes, of three (3) minutes.

### A. Plan A

## 1. Local Rates and Charges

Per Minute Usage Rate	\$0.33
Operator Station Collect Service Charge	\$2.50

### 2. Intra/InterLATA Rates and Charges

Per Minute Usage Rate	\$0.85
Operator Station Collect Service Charge	\$5.99

### B. Plan B

### 1. Rates and Charges

Per Minute Usage Rate	\$1.05
Operator Station Collect Service Charge	\$6.99

### C. Plan C

Rates for service include all taxes and fees.

Rate per Minute:

\$0.50

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(N)

### 4.4 Miscellaneous Charges

### (N)

### 4.4.1 Billing Cost Recovery Fee

(M)

**(M)** 

In order to partially offset increased expenses associated with billing collect calls via the customer's local exchange carrier, a billing cost recovery fee may apply each billing period in which local or long distance collect calls are placed. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire.

Billing Cost Recovery Fee, Per Month Where applicable

\$2.95

### 4.4.2 Regulatory Assessment Fee

This fee is applied to recover expenses the Company incurs with regard to state compliance activities. It is billed once per month in any month in which operator assisted calls are billed via the Customer's local exchange carrier. This fee is not a tax or charge imposed or required by any government entity.

Regulatory Assessment Fee, Per Month, where applicable

\$1.99

\* Material on this page previously appeared on Page 30.

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